



JAMES M. HENRY
COMMISSIONER

STATE OF TENNESSEE
DEPARTMENT OF INTELLECTUAL AND
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BILL HASLAM
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MEMORANDUM

MEMO #0160

TO: All Contracted Providers

FROM: James M. Henry, Commissioner *JMH*

DATE: October 5, 2011

SUBJECT: Plan Implementation Communication Tool (PICT)

Effective immediately, the formal use of the Plan Implementation Communication Tool (PICT) in Chapter 4: Services: Support Coordination and Case Management section 4.8. 2) is suspended.

This is a suspension of the use of the formal PICT only and does not in any way reduce or eliminate the responsibility of Independent Support Coordinators (ISC) to monitor the implementation of the Individual Support Plan (ISP) and report issues to responsible provider. Furthermore, it does not eliminate the expectation that the provider work with the ISC to address such issues or to notify the ISC when a modification of the ISP is necessary.

JMH:LD

Cc: Dr. Scott Modell, Deputy Commissioner, DIDD
Debbie Payne, Deputy Commissioner, DIDD
Pat Nichols, Assistant Commissioner, DIDD
Courtney Kelly, Director of Person Centered Practices, DIDD
Regional Directors, DIDD